

# CITY OF RIVERSIDE COMMUNITY PREPAREDNESS NEWSLETTER

RIVERSIDE FIRE DEPARTMENT



EMERGENCY MANAGEMENT

#### Inside this issue:

Emergency Kit on a Budget—Utility Shut- Off	2
Helping Children Cope with Disasters	3
YANA RPD Program You Are Not Alone	4
Hello CERT	5
CERT CITY EMPLOYEE Class #43	6
CERT PSA FILMING	7
2nd Annual Ready Riverside Emergency Preparedness Fair	8
CERT Class #44	9
CERT CALENDAR - TRAINING & EVENTS	10
Community Preparedness Events	11
2012 CERT Riverside County Field Day	12

Riverside County Fire OES & Riverside City

CERT Festival of Lights 13

14

Fire OEM

CERT Class# 45

CERT Year End 2012

**WINTER 2012** 

Volume II, Issue III

#### In 2013: "Resolve 2B Ready"

As the New Year begins, roughly half of Americans will make New Year's resolutions and commit to improving their lifestyles or reaching a long-term goal.

This year why not make a resolution that is easy to keep and can help save lives and protect property. The Riverside Fire Department Office of Emergency Management encourages you to Resolve 2B Ready in 2013 by following 4 simple steps;

- 1. GET A KIT, Build an emergency supply kit that includes water, food and first aid supplies to help you survive if you lose power or get stranded in your car.
- 2. MAKE A PLAN, Make a family emergency plan, so you know how you would communicate with family if a disaster hits.
- 3. BE INFORMED Know the hazards and risks in your area.
- 4. GET INVOLVED. Be an advocate for emergency preparedness in your community. The more you know about what to do in an emergency, the more confident you will feel in your abilities to manage through a disaster.

Also resolve to become more " Tech - Savvy" and use modern-day technology to help you and your family prepare for and recover from disruptions brought on by emergencies.

Store important documents in the "cloud" (secure remote services with a

user's data) or a flash drive that you can keep readily available so they can be accessed from anywhere.

Learn how to send updates via text and internet from your mobile phone in case voice communications are not available. Text messages often have the ability to work in the event of a phone service disruption.

CELL PHONES -Keep phone calls brief. Conserve phone battery by reducing the brightness of your screen & closing apps you aren't using that draw power.

If you lose phone power, you can charge your cell phone in your car. Just be sure your car is in a well-ventilated place

> (remove it from the garage,) and don't go to your car until danger has passed. **Don't text**, talk, or

> > "tweet" on your cell phone without a hands free device while driving, pull over before using your phone.

Emergencies can range from inconvenience to devastation, but you can

resolve not to be a victim of an emergency and to minimize the impact on you, your family and your businesses. For more info on emergency preparedness visit: www.readyriverside.com

Sincerely,
Gina Perez,
Community Preparedness Coordinator
Riverside Fire Department
Office of Emergency Management

#### **EMERGENCY KIT ON A BUDGET- COST FRIENDLY SUPPLY KIT**

Emergency Supply Kits Do Not Have to be Costly! Many people see the list of recommended items they should have in their preparedness kit and think there is no way I can't afford this! Having a kit is an ongoing process not a single event, Here are just a few great ideas on how to get things started:



#1: Check your home and start with the supplies you already have before purchasing them at a store.

#2 Do not feel rushed to buy all items at once. Give yourself time assemble your kit



#3 When going shopping pick up one or two things from your list at a time.

#4 If you need to purchase

materials be sure to see what items you can purchase on sale or at a dollar or thrift store



Another good option for saving money is to look for deals at bulk grocery stores. But you may end up with more than you can store. To solve this problem, think about partnering with a neighbor or friend and build your kits together. This way you will both be able to take advantage of discounts by splitting your purchases.

Also partnering up with a Neighbor is a great opportunity to talk about your family's emergency preparedness plan and make sure you're both doing everything you can to be ready for emergencies.

Visit www.readyriverside.com for more information on emergency preparedness.

#### HOUSEHOLD UTILITY SHUT- OFF & SAFETY

Natural gas leaks and explosions are responsible for a significant number of fires following disasters. All household members should know how to shut off natural gas. Be sure not to actually turn off the



Be sure not to actually turn off the gas when practicing the proper gas shut-off procedures.

If you smell gas or hear a blowing or hissing noise, open a window and get everyone out quickly. Turn off the gas, using the outside main valve, if you can,

and call the gas company from a neighbor's home.

Caution: If you turn off the gas for any reason,
a qualified professional must turn it back on.

NEVER attempt to turn the gas back on yourself.

Electrical sparks have the potential of igniting natural gas if it is leaking. It is wise to teach all responsible household members where and how to shut off the electricity.



Locate you electrical circuit box. For your safety, always shut off all the individual circuits before shutting off the main circuit.

Water quickly becomes a precious resource following many disasters. All household members learn how to shut off the water at the main house



valve. Before an emergency happens, locate the shut-off valve for the water line that enters your house and label this valve with a tag for easy identification.

The effects of gravity may drain the water in your hot water heater

and toilet tanks unless you trap it in your house by shutting off the main house valve. (This is not the street valve in the cement box at the curb - the street valve is extremely difficult to turn and requires a special tool.)

It is wise to shut off your water until you hear from authorities that it is safe for drinking.

### **HELPING CHILDREN COPE WITH DISASTERS**

Anyone who is a parent knows how hard it can be to raise a child. Add a stressful situation, like a



natural disaster or other emergencies, and a difficult job gets even harder. When disasters or tragedies happen, it is important to remember the health and well-being of yourself and your children. If you are prepared for potential disasters, you can be more confident in your ability to keep your family safe, and your children are likely to handle the disaster better as well.

It is difficult to predict how children will react when a disaster or tragedy occurs. Some children may not seem to be upset while others may have an

emotional reaction or a change in behavior. Changes in emotions and behaviors can occur immediately or after a short delay.

When talking to your child, be sure to present a realistic picture that is both honest and manageable. Be aware that after a disaster, children may fear that:

- They will be separated from family, and they will be left alone.
- ♦ The event will happen again.
- ♦ Someone will be injured or killed

#### A Child's Reaction to Disaster by Age

#### Ages birth to 5:

- Children should have limited exposure to media and adult conversations about crisis and disaster.
- They should spend ample time with loving, reassuring adults.
- Parents should provide plenty of physical contact (for example, hugs and cuddles).
- Offer reassurance, especially at bedtime. Provide opportunities to be physically active.

#### Ages 6 to 12:

Spend ample time with loving, reassuring adults.



- Provide verbal and physical reassurance that you are with them and will care for them.
- Limit repeated exposure to adult discussions and the news media. Watch with them and talk with them about

what they are seeing and hearing, how they feel about it, and what it means for them and the family.

• Provide opportunities to talk and play, be creative and physically active. Provide reassurance, especially at bedtime.



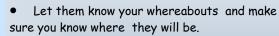


Conters for Disease Control and Prevention National Center for Injury Prevention and Control Division of Violence Prevention



1-800-CDC-INFO • www.cdc.gov • cdcinfo@cdc.gov

Ages 13 to 18:





- Provide time to talk and interact with peers.
- Allow opportunities to contribute in the family or assist others in responding to the crisis or community needs if they are interested.
- Give encouragement and support in taking care of themselves: eating well, sleeping sufficiently, and exercising regularly.
- If you are staying in a shelter or in other unfamiliar surroundings, talk to your teen about staying safe..
- Talk with your teen about their feelings and discuss ways to help them cope.

SOURCE: CENTER FOR DISEASE CONTROL AND PREVENTION

#### Potential Reactions to Disasters:

#### Common Emotions:

Shock and surprise
Anxiety and tension
Confusion Fear and worry
Grief Anger
Guilt and shame
Helplessness Isolation
Despair and sadness
Numbness
Fear of being alone

#### Behavioral Changes

Crying
Eating patterns
Sleeping patterns
Anger or short temper
Fatigue
Hyperactivity
Restlessness
Difficulty concentrating

### YOU ARE NOT ALONE - (YANA)

The You Are Not Alone (YANA) Program began in 1995, in collaboration with the United States Postal Service, as an outreach to senior citizens who are basically homebound and have no one to check on them on a regular basis. The program's focus is a daily or otherwise arranged phone contact to help ensure the safety and welfare of the YANA participants. The phone calls are made by Riverside Police Department Volunteers.

The participants register with the Riverside Police Department and provide the name of a family member or friend who may be contacted in case of an emergency. If the volunteer caller cannot reach a YANA participant, they will contact their emergency contact and hopefully the emergency contact will be able to tell the volunteer caller why the participant is not answering the phone; otherwise a Riverside Police Officer will do a "welfare check" to make sure the participant is

okay. If the police officer making the "welfare check" believes the participant may be injured or in danger inside the home, he may even kick down the door; which is why participants complete a release of liability form. That is one reason that participants are asked to keep the volunteer callers informed of planned vacations or other times when they do not plan to be at home.

Some of the participants are disabled and homebound. Others are active and independent, but live alone and feel safer knowing that someone is checking to make sure they are okay.

Nancy Castillo
Police Service Representative (PSR) (City CERT)
Desk (951) 826-8721 Fax # (951) 826-8726
ncast@riversideca.gov
Riverside PD
3775 Fairmount Blvd.
Riverside, Ca. 92501

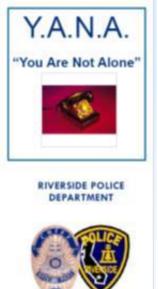


TOGETHER WE CAN MAKE A DIFFERENCE



et su





# Y.A.N.A. "You Are Not Alone" QUESTIONS AND ANSWERS!

### WHAT DOES THE SERVICE COST?

The Y.A.N.A. Program is a free service of your Riverside Police Department.

#### WHO CAN PARTICIPATE?

Any senior, persons with a disability, or anyone else who would benefit from the program in the City of Riverside.

#### HOW DO I APPLY?

Just answer the questions on this brochure and return the application to:

Riverside Police Department Attn.: Nancy Castillo 4102 Orange St. Riverside, Ca. 92501



# HIGHLIGHTS AND UPDATES HELLO, CERT MEMBERS!

Happy New Year CERT Members!

On behalf of the Riverside Fire Department- Office of Emergency Management I would like to thank you for your participation in our CERT Program in 2012. The success of our program is a reflection of the dedication and enthusiasm of our CERT Member Volunteers. You have represented the CERT Program at special assignments & community events with a positive and helpful attitude. You have also shown your commitment to preparedness by attending our CERT Advanced Training courses.

In 2012 we were able to participate in many community activities & events. This is thanks to many of you who responded each time I put out a request for help. Some of you came out early in the morning with me and some of you stayed late. I want you to know that I am really grateful and appreciate you!

On Dec. 12th at our CERT Year End Meeting at the Orangecrest Club, we had a chance to show our appreciation to our CERT Members. We recognized 3 CERT Members who went above and beyond and volunteered many hours in 2012. Thanks to all who attended our year end meeting, we had a great time!

In closing, keep up the great work and I look forward to seeing you at our upcoming CERT activities in 2013. Please continue to promote READY RIVERSIDE by contacting me to schedule an Emergency Preparedness Presentation for your Neighborhood, Workplace, Civic/Faith Based Organization or Community Group. By working together to encourage others to "RESOLVE 2B READY" in 2013 we can really make a difference!

Sincerely, Gina Perez

Community Preparedness Coordinator/ CERT Program Manager Riverside Fire Department - Office of Emergency Management gperez@riversideca.gov www.readyriverside.com

# THANK YOU CERT VOLUNTEERS



Chief Earley &
CERT Member Greg Crouch
Recognized for hours
Volunteered in 2012



Chief Earley &
CERT Member Joe Hamlin
Recognized for MOST HOURS
Volunteered in 2012



Chief Earley &
CERT Member Margo Miley
Recognized for hours
Volunteered in 2012



# SEPTEMBER 2012—CITY EMPLOYEES CONGRATULATIONS CERT CLASS # 43



Pictured in Alphabetical order: Lisa Andresen Eduardo Barcenas Lauren Burgnon Lenny Cabanlit Shari Call Dale Chapman JC Cortez Chris Durham Jovan Fontenot Stephen Gabrielson William Gwyn Megan Hundley Maria Kostecki Cindie Krueger Mayra Ocampo Norma Pagan Ann Pangborn Cindie Perry Amanda Pope Eric Shook Imelda Smith Kenneth Trettin Michael Turnbull Nancy Walker



City Employees practice Triage - 30 - 2 - Can't Do.



CERT Team Organization exercise



Cribbing is used to rescue victims trapped by heavy objects



Cindie Krueger & Shari Call - Lifts & Carry



Blanket carry used to transport victim To treatment area



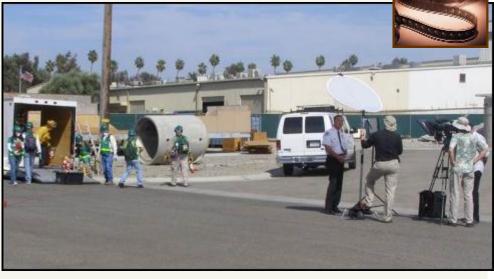
Eduardo Barcenas & Maria Kostecki practice First Aid



### CERT - PUBLIC SERVICE ANNOUNCEMENT

In August the CERT
Program was asked to
participate in the
production of a Public
Service Announcement
(PSA) regarding Emergency
Preparedness, specifically
how the Community is
trained on Disaster
Survival Skills thorough our
Community Emergency
Response Team Training
Program.

CERT Members were asked to simulate training class segments as a



backdrop while Chief Steve Earley, Emergency Services Manager Anthony Coletta, CERT Program Manager Gina Perez and CERT Member Kristii MacEwen were interviewed. The segment can be seen on the City of Riverside Local Government TV Channel.





Special Thanks to our CERT Academy Award Winning Actors!



Kristii MacEwen Margo Miley Joe Hamlin
Carol Townsley Cathy Jensen Jay Duman
Lena Barraza Angelina Robles Greg Crouch
Anna Hauldren Carol Crouch Fran Ferard
Great job as always!



# NATIONAL PREPAREDNESS MONTH 2ND ANNUAL READY RIVERSIDE EMERGENCY PREPAREDNESS FAIR











Thanks to CERT Volunteers who helped make our event a big success!; Nick Bejarano, Greg Crouch, Jay Duman, Maria Egbert, Nick Esparza, Fran Ferard, Joe Hamlin, Margo Miley, Jodee Morales, Rudy Moreno, Angelina Robles, Tom Slone, Carol Townsley, Yani Zayres.



























On September 26th I coordinated this year's NPM - 2nd Annual Ready Riverside Emergency Preparedness Fair in front of Riverside City Hall.

Several Emergency Preparedness & Response Agencies were gracious enough to accept our invitation to participate. Displays included; Riverside Fire & Police Departments, American Medical Response, Red Cross, CERT, Community Access Center, The Gas Co. Habitat for Humanity Riverside, 911deaf.com, Riverside City Public Utilities Departments, Amateur Radio Groups & Simpler Life Emergency Provisions.







Information on developing a family emergency plan was provided along with displays on how local emergency services would respond following an emergency or disaster. Simpler Life Emergency Provisions sold emergency supplies at discounted prices! We received many wonderful comments from many who attended our event.

Thanks to all who joined us!





Gina Perez
Community Preparedness Coordinator
Riverside Fire Department
Office of Emergency Management



#### AMERICAN RED CROSS—PREPARE SOCAL—CERT'S INVITED

In September American Red Cross in partnership with SoCal Edison and ABC7 launched a "Prepare SoCal" campaign. There were two 45 Minute disaster planning workshops held at the Goeske Center in Riverside.



**Prepare**SoCal



Goeske Center in Riverside.

CERT was invited Community

Preparedness Coordinator Gina Perez &

CERT Members John Doucet, Margo Miley,

Angelina Robles and Joe Hamlin, provided
information emergency utility shut offs and disaster preparedness.



# RIVERSIDE COUNTY FIRE OES & RIVERSIDE CITY FIRE OEM CONGRATULATIONS CERT CLASS # 44

On Oct. 5-7th the City of Riverside Fire Dept. OEM partnered with Riverside County Fire OES to offer FREE CERT Basic Course Training at our Fire Training Center, in honor of Deaf Awareness Month

Priority was given to people who are deaf and hard of hearing, or have access and functional needs. CERT Members learned about the challenges they may face while assisting individuals

with disabilities in an emergency. Great Class!



In alphabetical order: \*Sherry Blair, \*Jim Bradley, \*Barbara Cooper, Gabrielle Delgado, Melania Francis, Ryan Guillory; Peter Ha, \*Marjorie Helring, \*Janet Horton, \*Brooke Kendall, Limen Logan, Carrie Massie, John Massie, Richard Miller, \*Leonard Ortega, Nicole Ramirez, \*Peter Rosen (\*Denotes those who joined City of Riverside CERT)









#### SAVE THE DATE: CERT ACTIVITIES AND CLASSES

# CERT 20-Hour Basic Course Training Extended Dates:

Prepare family, co-workers, and neighbors for disasters with the CERT Basic Course. To register call (951) 320-8100 or online at: www.riversideca.gov/readyriverside/ cert/

**Dates**: 2013

- Jan 15, Tues. Jan 17, Thurs. 6:00 pm to 9:00 pm
- Jan 22, Tues. Jan 24, Thurs.
   6:00 pm to 9:00 pm
- Jan 26, Sat. -8:00 am to 5:00 pm Must attend all dates to receive the FEMA certificate. Course registration fee:\$15.00.

#### CERT 20-Hour Basic Course Training

Prepare family, co-workers, and neighbors for disasters with the CERT Basic Course. To register call (951) 320-8100 or online at: www.riversideca.gov/readyriverside/ cert/

**Location:** Same as above **Dates:** 

- March, 8 Friday
   6:00 pm to 9:00 pm
- March 9, Saturday
  8:00 am to 5:00 pm
- March 10, Sunday
   8:00 am to 5:00 pm

Must attend all dates to receive the FEMA certificate. Course registration fee: \$15.00. qperez@riversideca.gov.

#### CERT Volunteers Needed for Emergency Preparedness Information Booths

Help spread the word about CERT/ Disaster Preparedness by volunteering at any of the listed Community Events. If interested, call (951) 320-8112 or e-mail Gina Perez at <u>gperez@riversideca.gov</u>. Please volunteer for at least a minimum of two hours if possible. January 12, Saturday
EMERGENCY PREPAREDNESS
DAY - Magnolia Center Lions
Club & Madison Street Church
3991 Madison St., Riverside
Help Staff - CERT/ Emergency
Preparedness Info Booth
10:00 am to 1:00 pm

March 27, Wednesday
10th Annual Senior Conference
Goeske Center5257 Sierra Street, Riverside
Help Staff - CERT/ Emergency
Preparedness Info Booth
Shift #1-8:00 am to 10:30 pm

### CERT Advanced Training CERT Members Only

Shift #2-10:30 am to 12:30pm

Less than 15 CERT Members registered will have to be cancelled.

• CERT Members as "Victims"

Final Exercise CERT Basic

Course Training

January 26, Saturday

2:00 pm to 4:00 pm

Riverside Fire Department-EOC

3085 Saint Lawrence Street

Riverside, CA 92504

- Cardiopulmonary Resuscitation
  (CPR) and Automated External
  Defibrillator (AED) Training
  Fees TBA February 9
  9:00 am to 1:00 pm
  Riverside City Englency
  Operations Center (EOC)
  3085 St. Legrence Street
  Riverside CA 92504
- CERT Adv. Training-Sandbagging Techniques February 20, Wednesday 6:00 pm to 8:00 pm Riverside Fire Department-EOC 3085 Saint Lawrence Street Riverside, CA 92504

- CERT Members as "Victims"
  Final Exercise CERT Basic
  Course Training
  March 10, Sunday
  2:00 pm to 4:00 pm
  Riverside Fire Department-EOC
  3085 Saint Lawrence Street
  Riverside, CA 92504
- CERT Adv. Training-Animal Behavior Safety
   March 27, Wednesday
   6:00 pm to 8:00 pm
   Riverside Fire Department-EOC
   3085 Saint Lawrence Street
   Riverside, CA 92504

To Register call (951) 320-8100 or online at: www.readyriverside.com

January 2013							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
		1	2	3	4	5	
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30	31			

February 2013						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

March 2013						
Sun	Mon	Tue	Wed	Th	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

### HABITAT FOR HUMANITY - RIVERSIDE RESTORE



CERT Volunteers: Mel Dawson, Tom Slone, Nick Bejarano, Rudy Moreno

In September CERT Member Kristii MacEwen, Habitat for Humanity Community Outreach Coordinator hosted an Emergency Preparedness Event. Those who attended participated in a scavenger hunt on items in the ReStore that could be used following a disaster to help

rescue trapped victims. Riverside Fire Dept. Community Preparedness Coordinator Gina Perez conducted an

Emergency Preparedness Presentation. Habitat for Humanity Riverside's Restore is a non-profit, retail outlet committed to the



CERT Volunteers: Kristii MacEwen, & Margo Miley

success of Habitat for Humanity Riverside by providing on-going financial support through the sale of donated new and reusable home improvement products. Well Done Kristii!

#### RIVERSIDE POLICE 15TH ANNUAL TRAFFIC SAFETY FAIR

Each year the Riverside Police Department

partners with Castle Park and many other city and county agencies to present the most comprehensive information about traffic safety for the

whole family. CERT Volunteers, Dimitri

Lara, Joe Hamlin, Angelina Robles **Sharon Sylva, Margo** important event! Miley & John Doucet, staffed a

table with Emergency Preparedness and emergency utility shut off info for parents and coloring pages for kids.

Thanks RPD for the invite to be at this very



JGF

#### GOESKE CENTER 50 & BETTER HEALTH FAIR



Margo Miley, Angelina Robles, Claudia Kwiecien, Joe Hamlin, Angel Sanchez Sr.



CERT Volunteers, staffed a table at the 50 &Better Safety Fair on Oct. 10th. They provided info on Emergency Preparedness, utility shut off and distributed free smoke



#### RIVERSIDE COUNTY OPERATIONAL AREA —CERT FIELD DAY

This year's Riverside County CERT Field Day was held on Oct. 13th at the Ben Clark Public Safety Training Center. Several CERT Members from all around the County attended the Hands On Training that included; Fire Suppression, Search & Rescue, Triage and Cribbing. CERT Members had a chance to network with other CERTs from Riverside County.

Suu-Va Tai, Disaster Program Specialist with

California Volunteers spoke on behalf of the State of California Office of Service & Volunteering. He expressed his thanks to all CERTs that attended and spoke how Riverside County is a leader in the development of how CERT Training & Programs should work!







# November 2012 Congratulations CERT Class # 45



Pictured in Alphabetical order: Rose Ann Connerley, James Cottom, Oscar Gaitan, Raymond Gayton–Jacob, Christine Geren, Stella Gonzales, Catherine Hendon, Charles Henninger Jr., Joshua Hobbs, Jose Lopez, Richard Luna, Audrean Manquero, Gail Mertz, Evan Murrin, Jose Pavon III, Adrian Ramirez, Viviana Ramos, Jackie Ramos, David Ramos, Margaret Swalve, Greg Scott, Karina Tinajero, Andrew Trujillo CERT Refreshers: Robert Connerley CERT Victims: Ann Foster, Peter Rosen

Shake Out

The Great California ShakeOut

At 10:18 a.m. on October 18, millions of Californians practiced "Drop Cover and Hold on" in the Great California ShakeOut, the largest



CITY CERT Volunteers: Mayra Ocampo & Lauren Burgnon Organized a drill in Parks Dept.

earthquake drill ever! Major earthquakes may happen anywhere you work, live, or travel in California. The ShakeOut was our chance to practice how to protect ourselves, and for everyone

to become prepared. The goal is to prevent disasters from becoming a catastrophe for you, your family, and your community.



CERT Member
Carol Crouch

# RIVERSIDE 20TH ANNUAL FESTIVAL OF LIGHTS "SWITCH ON CEREMONY"

On behalf of the City of Riverside Fire Dept. - Office of Emergency Management, I would like to say "THANK YOU!" to the following CERT Members... Lena Barraza David Bell Sherry Blair Jim Bradley Travis Bradshaw Larry Conn Diane Contreras Barbara Cooper Karen Corcoles Carol Crouch Greg Crouch John Doucet Jay Duman Maria Egbert Susan Gregg Joe Hamlin Anna Hauldren Eva Kasick Claudia Kwiecien Emilio Lopez Lori Lopez Margo Miley Jodee Morales Rudy Moreno Erik Ramirez Angelina Robles Sofia Robles Peter Rosen Tom Slone Sharon Sylva Carla Zehrt

Riverside CERT Members together volunteered more than 130 hours to the Riverside Festival of Lights "Switch on Ceremony" on Friday Nov. 23 2012!

Tasks included Traffic/
Crowd Safety and Safeguarding
Barricaded blocked off areas.
With thousands of people our
CERT Volunteers maintained a
professional positive attitude!
We received lots of positive
comments from the organizers
& the community about how
courteous & helpful our CERT
Members were to everyone.



















THANKS FOR ALL YOU DO!!

#### CITY OF RIVERSIDE COMMUNITY PREPAREDNESS NEWSLETTER

City of Riverside Fire Department Office of Emergency Management

Phone: 951-320-8100 Fax: 951-320-8102 e-mail: rivcitycert@ riversideca.gov

Local website: www.readyriverside.com National website: www.citizencorps.gov

> Executive Editor Anthony Coletta, Emergency Services Manager

## Editor: Gina Perez

Community Preparedness and CERT Coordinator gperez@riversideca.gov (951) 320-8112



### Riverside, CA



# Riverside CERT YEAR END Dec. 12th MEETING



City Employee CERT Members Anna Hauldren & Carol Blake





City Employee CERT/ Staff Norma Pagan

# Happy New Year from all of Us! Riverside Fire CERT Instructors















Phil McCormick

Wayne Hess

John Peurifoy

Anthony Coletta

Lisa Holloway

olloway Gina Perez

erez Peter Sellas





CERT Members enjoyed good food & great company



### **IMPORTANT**



Have you moved or changed your email address or phone number?

Give us a call (951 320 810

E C

Give us a call (951.320.8100)

or send an email
(rivcitycert@riversideca.gov)

and update your contact
information.